



TEN (10) LIMITED YEAR WARRANTY

WARRANTY:

This warranty is issued by SOLENE LLC, 950 Sunshine Lane, Altamonte Springs, Florida 32714 and applies to all new SOLENE collectors when purchased for use on residential or commercial water heating applications. SOLENE LLC warrants to the original purchaser only that the SOLENE collector will be free from defect in materials and workmanship in the manufacturing process under normal use and service for a period of ten (10) years from the date of initial installation when purchased from and properly installed by an Authorized Dealer. During that time, should an SOLENE collector or component exhibit a manufacturing defect, the defective collector or component will be repaired or replaced, without charge for the equipment, by SOLENE LLC or its authorized dealer or distributor. Labor expenses to repair or replace a defective SOLENE collector is reimbursable to an authorized dealer as follows: up to \$100 in years one and two (1-2), \$75 in years three through five (3-5), and \$50 in years six through ten (6-10).

Your dealer is: _____, _____
Authorized Dealer Phone

1st YEAR OF WARRANTY:

SOLENE LLC will pay the freight and shipping costs for the new or repaired SOLENE product between SOLENE and the nearest local distributor, dealer, authorized service center, city, or shipping terminal.

BONUS LIFETIME LIMITED WARRANTY:

SOLENE collectors carry a Lifetime Limited Warranty for the original Purchaser for the useful life of the collector. Any SOLENE collector found to be defective in material or workmanship subsequent to the initial Ten (10) Year Warranty will be replaced, so long as the purchaser pays fifty percent (50%) of the published MSRP at the time the replacement is required. No labor, removal, reinstallation, or shipping costs will be covered by the manufacturer after the expiration of the original Ten (10) Year Warranty. The Bonus Lifetime Limited Warranty is for the lifetime of the product and to the original Purchaser only.

EXCLUSIONS & LIABILITY LIMITATIONS:

THIS WARRANTY DOES NOT APPLY to the following: (1) conditions resulting from a failed component or part that is not manufactured by SOLENE LLC; (2) to cosmetic discoloration of the Collector framewall, absorber plate, or glazing over time; (3) to conditions resulting from the introduction of harmful chemicals, caustic fluids, or liquids deleterious to copper tubing, including improperly applied or maintained heat transfer fluids or chlorinated pool or spa water; (4) to propylene glycol pH levels above 10 or below 8; (5) to periods of stagnation in excess of 30 days; (6) to erosion corrosion of the copper tubing resulting from excessive flow rates; (7) or to applications other than medium temperature (110 - 160F) domestic water heating.

SOLENE LLC WILL NOT BE LIABLE FOR INSPECTION, FREIGHT, REMOVAL, OR ANY OTHER CHARGES ARISING FROM THIS WARRANTY UNLESS SPECIFICALLY STATED IN THIS WARRANTY STATEMENT. NEITHER SOLENE LLC, ITS DEALERS, NOR ITS DISTRIBUTORS SHALL BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, DAMAGE OF ANY SORT OR NATURE. THIS WARRANTY SHALL NOT APPLY TO DAMAGE OR PERFORMANCE PROBLEMS RESULTING FROM ABUSE, MISUSE, NEGLIGENCE, ABNORMAL WEATHER CONDITIONS, FREEZING, SCALING DUE TO HARD WATER, ACTS OF GOD, OR DAMAGE CAUSED BY IMPROPER INSTALLATION. THIS WARRANTY DOES NOT APPLY TO INSTALLATION COMPONENTS OR TO SOLAR COLLECTORS WHICH HAVE NOT BEEN INSTALLED AND MAINTAINED IN STRICT COMPLIANCE WITH SOLENE'S INSTALLATION AND OPERATION MANUALS AND INSTRUCTIONS AND/OR APPLICABLE ORDINANCES OR CODES OR TO SYSTEMS NOT INSTALLED BY AN AUTHORIZED DEALER WITHIN ITS AUTHORIZED TERRITORY. IN NO EVENT SHALL THE LIABILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT.

EXCEPT AS PROVIDED HEREIN, SOLENE LLC DOES NOT MAKE AND HEREBY DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

PROOF OF PURCHASE:

It is the responsibility of the original Purchaser to establish the original purchase date for warranty purpose. We recommend that a bill of sale or some other appropriate payment record be kept for that purpose. The following steps should be taken when a warranty claim is being activated:

1. Contact the dealer in which the system was purchased from. They are required to complete the "warranty claim form" on your behalf, including full details of purchase. Filling and sending a warranty claim form is essential, but not a sufficient condition for acceptance of a warranty claim. Warranty claim forms are available to dealers only at www.umasolar.com.
2. Comprehensive information about the system in question should be provided by an authorized dealer, which should include a sketch of the system, pictures of the system, and close up images of the problem areas.

NOTE:

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

PRODUCT REGISTRATION

Thank you for your recent Solene purchase. UMA Solar encourages you to register your product online at www.umasolar.com/resources/warranties. Below are the fields required for registration. At the end of registration, we would like to invite you to view our current promotions and complete a short survey.

COMPANY INFO:

Purchasing Company:	<input type="text"/>	Company Address:	<input type="text"/>
Company City:	<input type="text"/>	Company State:	<input type="text"/>
Company Zip:	<input type="text"/>	Company Phone:	<input type="text"/>
Company Email:	<input type="text"/>	Sales Rep Name:	<input type="text"/>
Installer:	<input type="text"/>		

PRODUCT INFO:

Product Installed:	<input type="text"/>	Installation Type:	<input type="text"/>
			<small>residential/commercial</small>
Solene Panels:	<input type="text"/>		
	<small>Example: SLAR-24 - 4x6 Aurora</small>		
Installation Date:	<input type="text"/>	Panel Date Codes:	<input type="text"/>

Product Registration



www.umasolar.com/resources/warranties

Customer Survey



www.surveymonkey.com/s/UMACustomer

